

Council of Directors of Student Academic Services
MINUTES | November 19, 2025 | 11:00 AM – 12:00 PM

Sense of belonging, Preliminary Data – Dr. Kayla Loper, Dr. Amber Manning-Ouellette

Dr. Amber Manning-Ouellette and Dr. Kayla Loper presented preliminary data from the Sense of Belonging Survey, a longitudinal study tracking first-year, first-time students' experiences at Oklahoma State. The survey, which includes quantitative and qualitative components, has been administered for three years, with data showing differences across racial, gender, and first-generation groups. Results indicate that while overall belonging scores were similar across colleges, there were variations in sub-scores like school spirit and social connections. The team plans to streamline the survey process and create a dashboard to track belonging and retention predictors, with future analysis potentially including engagement data and Tulsa campus expansion.

Tulsa Update – Beverly Morris

OSU Tulsa will begin offering freshman courses on the Tulsa campus. The admissions process will handle interested students through existing flows, but advisors and departments need to be aware of the new lower division classes in Tulsa to prevent enrollment issues. While there are challenges with students enrolling in the wrong campus sections, the registrar has already updated campus codes to make the Tulsa option more visible, though systematic blocking of cross-campus enrollments is not possible.

The group expressed a desire to explore ways to hinder Stillwater students from enrolling in Tulsa courses, except for the students who are looking to be enrolled in the Tulsa courses. Some ideas included:

- A confirmation popup
- Color coding,
- Slate email communications

The group discussed challenges with students enrolled in classes across different campus locations, particularly between Stillwater and Tulsa. They agreed to form a small working group to develop technological solutions and training for advisors to better track and communicate students' campus affiliations. Members included: Beverly Morris, Twambi Kerstetter, Leslie Evans, Rita Peaster, Nick Holmes, Marissa McIntyre, David Mariott, and Kimberly Meints.

The group also touched on the need to increase awareness about Tulsa campus offerings, with plans to implement automated email notifications for students enrolled in Tulsa-

based classes. Additionally, they briefly discussed plans for first-year student services on the Tulsa campus, including tutoring and supplemental instruction options.

December Enrollment Nudge—Shannon Baker

The group discussed plans for sending enrollment communications to students. They decided to send one email on December 18th to non-enrolled students, including information about holds, housing requirements, and what to do over the break. They agreed to share the email text with advisors by December 8th and the student lists by December 11th for verification. The email will be sent from academic advisors' accounts, but with a clear disclaimer that it is sent on behalf of the advisor. They also discussed the need to be mindful of not over-communicating with students and potentially creating a rubric for when communications are appropriate.

OKState Advising Conference Update—Twambi Kerstetter

Twambi shared that the Advisor's conference would be held on February 19th from 8am to 5pm. The theme of the event is carnival. She shared that the planning committee requested participation from the colleges in providing swag and/or giveaways for attendees.

Meeting adjourned at 11:37am

Minutes recorded by Audrey Pinion